



Visitor Management

Auburn City Schools

- Chris Hardman
- Safety Coordinator
- State of Alabama School Safety Task Force
- Currently utilizing Raptor Technologies at all 13 campuses

Learning Objectives

1. Define "visitor management"
2. Explain why visitor management is important
3. Explain how access control and visitor management work together
4. Detail options for visitor management and how they interface with the future of school safety

What is "Visitor Management?"



- The process of tracking every **VISITOR** who enters through your office (excludes full-time employees).

Why is Visitor Management Important?

-  Allows the school control over who is in the building
-  Provides the school with patterns and trends of visitors
-  Provides notification of banned persons/sex offenders

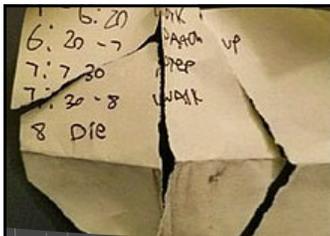
Question

- What are some unconventional situations in which there have been breaches of school access?



Examples

- Jemison (AL) High School
- Unauthorized private school student spent two days at the school



Examples (Cont.)

- Aztec (NM) High School
- Former student entered the school, disguised as a current student
- Shooter had been on federal law enforcement radar



Examples (Cont.)

- Northpark (CA) Elementary School
- Domestic incident
- Shooter attempted entry through alternate doors, was permitted to "sign-in" at front desk and walk straight to classroom

Questions?

Does your school/facility currently have a policy regarding personal visits from significant others?

Is there communication between staff and administration regarding potential problem visitors (ACS example)



What are Potential Visitor Management Issues?

- Multiple school access points
- Untrained staff (substitutes)
- Untrained students, especially younger students
- Former students (Parkland)
- Spouses and significant others

Spouses and Significant Others

- Added emphasis after Northpark Elementary (San Bernadino, CA) shooting
- Open communication must exist between faculty/staff and administration regarding potential for violence
- Intern relationships also present potential for volatility



Who Gets to Come In?

In what capacity is the visitor entering?
Most parents have a profession, but that does not exclude them from visitor management procedures
Ex-employees are not the same as current employees



Case of former Auburn University Police Lieutenant bound over to Lee County Grand Jury



University public safety lieutenant arrested on child porn charges

Police arrested an Auburn University employee Friday on child pornography charges. The Auburn Police Division arrested Dennis Ray Ledbetter, 46, on three felony warrants charging him possession of child pornography, according to an APD press release. Ledbetter, who is lieutenant with University public safety, is also a contract instructor for a women's self-defense class, according to the College of Education website. The self-defense class featured teaching the Bear Aggression Defense System, or B.A.D.S. The University immediately placed Ledbetter on leave upon notification of his arrest, according to a statement from Mike Clark, interim assistant vice president for communications and marketing. Auburn University officials were notified by the Auburn Police Division of an investigation Wednesday and began providing all requested information, the University's statement reads. Upon notification of an arrest, the university immediately placed Mr. Ledbetter on administrative leave. The university is continuing to work with APD. On Nov. 30, information was received from the National Center for Missing and Exploited Children Organization and the Alabama Law Enforcement Agency indicating child pornography was downloaded to a campus computer which was identified with the help of the University Office of Information Technology, the release said.

How do we handle potential sex offenders prior to conviction?

Raptor Technologies

WELCOME VISITORS

Please report directly to the main office. In order to better protect our residents, visitors and staff, all visitors will be required to show a valid government-issued ID. Thank you for your cooperation.

Presentarse a la oficina principal. Con el fin de proteger mejor a nuestros residentes, visitantes y personal, todos los visitantes deben mostrar un documento de identificación válido emitido por el gobierno. Gracias por su cooperación.





- Standard equipment (pictured)
- 3M card scanner
- Label printer (labels)
- Visitor posters

What if we receive a hit on a potential sexual offender?

Possible Offender Alert

Please confirm a match based on the information below.

1 of 1

VISITOR	OFFENDER
	
<p>First Name: Lajarvis Middle Name: Last Name: McKinney Date Of Birth: 02/01/1982</p>	<p>First Name: Lajarvis Middle Name: Dashun Last Name: McKinney Date Of Birth: 02/01/1982 Gender: Male Eye Color: Brown Race: Black Hair Color: Black Height: 5'11" Weight: 165 lbs Street: 2908 BIRMINGHAM HWY Apt: 313 State: AL Zip: 35202</p>

Visual verification of the visitor

Possible Offender Alert

Match Confirmation

After receiving the information below, are you sure it is a match?

VISITOR	OFFENDER
	
<p>First Name: Lajarvis Middle Name: Last Name: McKinney Date Of Birth: 02/01/1982</p>	<p>First Name: Lajarvis Middle Name: Dashun Last Name: McKinney Date Of Birth: 02/01/1982 Gender: Male Eye Color: Brown Race: Black Hair Color: Black Height: 5'11" Weight: 165 lbs Street: 2908 BIRMINGHAM HWY Apt: 313 State: AL Zip: 35202</p>

1 of 1

VISITOR

OFFENDER



Why is visual verification important?

- Same first and last name
- Same D.O.B.
- Would you verify?

Dorinda Offender Alert

Access Confirmation

Do you still want to sign this person in to the building?

No

Yes

<p>First Name: Lajoris</p> <p>Middle Name: [Blank]</p> <p>Last Name: McKinney</p> <p>Date of Birth: 02/01/1982</p>	<p>First Name: Lajoris</p> <p>Middle Name: Dorinda</p> <p>Last Name: McKinney</p> <p>Date of Birth: 02/01/1982</p> <p>Gender: Male</p> <p>Race: Black</p> <p>Hair Color: Black</p> <p>Height: 5'11"</p> <p>Weight: 245 lbs</p> <p>Street: 2005 BIRMINGHAM HWY</p> <p>APT 212</p> <p>State: AL</p> <p>ZIP: 35012</p>
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After you have verified identification

Alabama Law Enforcement Agency

Community Information Center

Welcome Message

[Detailed text about agency services and contact information]

Visitor Management and the future of school safety

Threats are ever-evolving

Former students, family members of students, and significant others can all pose a potential threat to campus

We are responsible for the safety of ALL on campus, not just students

Customizable alerts allow flexibility beyond just sexual offenders

The "hidden statistic" of who chooses not to visit campus due to stricter visitor management policies

